

ZALAN FLOORS SPC FLOOR WARRANTY GUIDE

Zalan Floors recommends that all its flooring products be professionally installed for a valid warranty.

Zalan Floors warrants all products to be free from defects in material and workmanship, under normal use and service, for a specified length of time from the date of purchase as set forth below. This Limited Warranty only applies when the flooring covered by this warranty is installed and maintained according to Zalan Floors Installation Manual.

WARRANTY INFORMATION

- 25 YEAR LTD. RESIDENTIAL WEAR* WARRANTY
- 10 YEAR LTD. LIGHT COMMERCIAL WARRANTY
- LTD. LIFETIME STRUCTURE WARRANTY

*Wear must be through the wear layer to the degree that the printed pattern is affected or altered

WARRANTY OWNER

This warranty extends only to the original end-user. Zalan Floors warranties are non-transferable. No installer, retailer, distributor/agent, or employee of Zalan Floors may alter the obligations or limitations of any warranty.

WARRANTY LIMITATIONS

Please take notice that none of the following kinds of problems are problems arising from defects in material or workmanship, and are therefore not covered by this Product.

- Defects arising from poor installation.
- Problems due to improper maintenance.
- Problems arising from excessive moisture, alkali or hydrostatic pressure in substrate.
- Problems arising from cuts, tears, gouges, burns or other damage caused by stiletto or sharp high heels, sharp or hot objects dropped on the floor, dragged appliances, unprotected furniture feet, damage from pets etc.
- Damage caused by chemically reactive material, carpet crocking, dye, mold, stains, spillage, burns, gouges, scratches, indentations, floods, accidents, abuse or any harsh scouring pads while buffing.
- Small differences in color and or texture between the actual material or photographic images of the material and the actual flooring purchased.

- Construction or installation-related damage.
- Surface scratches, changes in shading, texture and/or gloss during use.
- Damage caused by inappropriate end-user activities.
- Products may have slight color variations not detected at the factory. All products must be dry laid and examined under standard lighting conditions for color acceptance before being installed.

The preceding list is not exhaustive, but is merely illustrative, of the many kinds of problems that are not due to defects in material or workmanship in the products, and thus are not within the coverage of this warranty. Other such problems not described on the list above are also outside the scope of this warranty.

This Limited Warranty is in lieu of any other warranties, expressed or implied. Please keep your receipt or obtain it from the original purchaser. Zalan Floors requires the receipt in order to verify date of purchase to help resolve any problems.